

Occupational Training Institute (OTI) Service Survey

We value your feedback. This survey has been designed to allow us to monitor and improve upon the level of service we provide to you.

How long have you been an CalWORKs, NOVA, W2F, WIOA or Fresh Success student at De Anza or Foothill? (circle all that apply)

Months ____ Years ____

Are you provided with complete and knowledgeable responses to your questions?

Yes ____ No ____

Comments: _____

Do you receive equal and fair treatment? Yes ____ No ____

Comments: _____

How satisfied are you with the quality of our service?

Very satisfied ____ Satisfies ____ Neutral ____ Dissatisfies ____ Very dissatisfied ____

Why: _____

Any specific recommendations for improvement?

Comments: _____

