



Student Services
Program Review Reflection
2014-2015

1. Overview:

During this academic year the DSPS Division filled the dean position after five years of vacancy. Other accomplishments include implementing Clockwork, an electronic accommodation system, conducting Title IX Sexual Harassment training, initiating remote captioning services, updating assistive technology software for the first time since the 2008 budget cuts and starting to use iPads at our HOPE locations.

Challenges to the division include understaffing due to retirements and insufficient space for testing accommodations. To address these challenges the division posted three learning disability specialist positions and hired a Division dean. The division began to prepare to re-locate some programs to consolidate DSS and EDC functions to provide greater space for testing accommodations.

2. Describe how SSSP core services or DSPS, EOPS, CalWORKs program plans were met. Include evidence that illustrate how the core services were met.

DSPS counselors completed 250 comprehensive educational plans for DSPS students and helped incoming students obtain accommodations for the assessment tests. The DSPS Division office ensures all DSPS students using priority registration have also met SSSP criteria. The enrollment priority appeal form for DSPS students was also created during this academic year. DSPS also started using Clockwork to ensure that DSPS students receive the accommodations they need to access instruction.

3. Describe how Student Equity goals were met. Include evidence that illustrate how goals were met.

During this year, the DSPS Division did not have Equity goals established but did engage in a division-wide viewing and discussion of the New World Trust film, Cracking the Codes of Racial Inequity.

4. Enrollment Management (if applicable): Analysis of course offerings and what is needed for 2015-2016 course offerings.

During this year the Division offered fewer GUID courses due to the lack of faculty to teach courses. During the 2015-2016 year, LD Specialists need to be hired so the division can offer the GUID classes that are usually available to students.

5. Resource requests based on previous Program Reviews and/or Annual Program Review Updates.
The DSPS division needs to fill the vacant classified and faculty positions to ensure that DSPS students receive necessary accommodations, instruction and advising.