

December 19, 2012

TO: Donna Jones-Dulin, Vice President of College Services

FROM: Mallory Newell, De Anza College Institutional Research
Nergal Issaie, Student Assistant

SUBJECT: AUO Faculty and Staff Survey, Fall 2012

The AUO survey was sent to the De Anza College faculty and staff during Fall 2012. The total of 179 faculty and staff responded to the online survey.

Important highlights include:

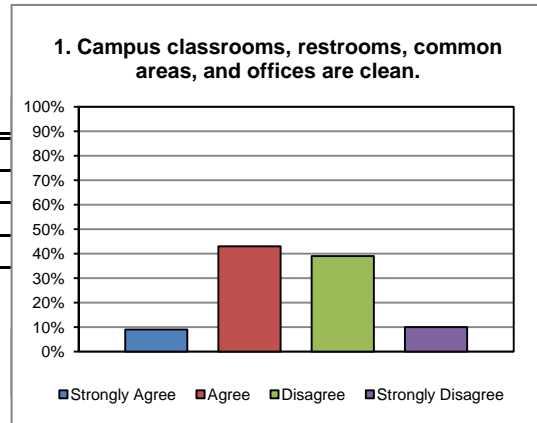
- 73% of respondents “agree” or “strongly agree” that the campus grounds are aesthetically pleasing.
- 52% of respondents “agree” or “strongly agree” that campus classrooms, restrooms, common areas, and offices are clean.
- 43% of respondents “agree” or “strongly agree” that the textbooks and supplies they need are always in stock.
- 56% of respondents purchase textbooks or supplies at the De Anza College Bookstore.
- 53% of respondents “agree” or “strongly agree” that the food selection available meets their dining needs.
- 53% of respondents “agree” or “strongly agree” that food prices at the Campus Center are competitive when compared to off-campus dining.
- 33% of respondents purchase food on campus weekly, 31% monthly, and 11% daily. The remaining 25% never purchase food on campus.
- 23% of respondents “agree” or “strongly agree” that they found textbook prices to be competitive when compared to outside vendors.
- 68% of respondents were aware that there is educational pricing on software and hardware at the Bookstore.

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Campus Grounds and Custodial Services:

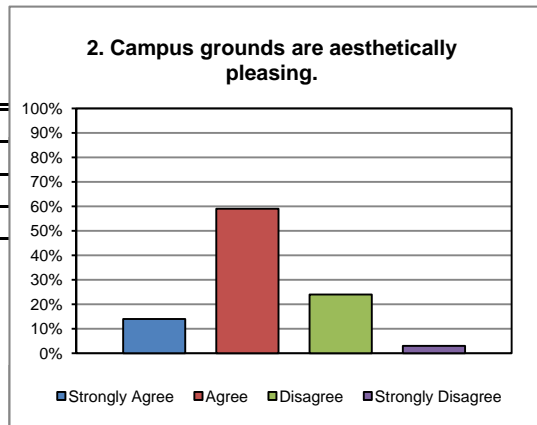
1. Campus classrooms, restrooms, common areas, and offices are clean.

Response	N	%
Strongly Agree	15	9%
Agree	75	43%
Disagree	68	39%
Strongly Disagree	17	10%
Total	175	100%



2. Campus grounds are aesthetically pleasing.

Response	N	%
Strongly Agree	25	14%
Agree	104	59%
Disagree	42	24%
Strongly Disagree	5	3%
Total	176	100%

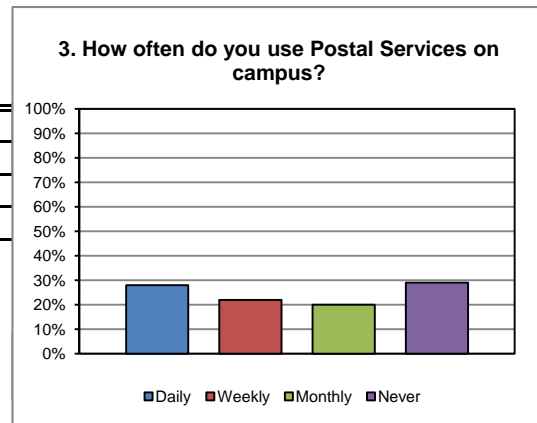


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Postal Services:

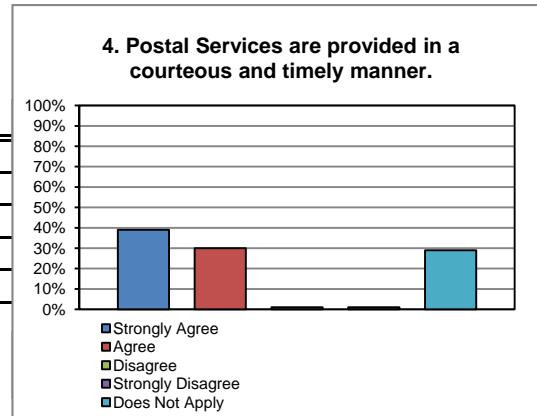
3. How often do you use Postal Services on campus?

Response	N	%
Daily	51	28%
Weekly	40	22%
Monthly	36	20%
Never	52	29%
Total	179	100%



4. Postal Services are provided in a courteous and timely manner.

Response	N	%
Strongly Agree	70	39%
Agree	54	30%
Disagree	2	1%
Strongly Disagree	1	1%
Does Not Apply	52	29%
Total	179	100%

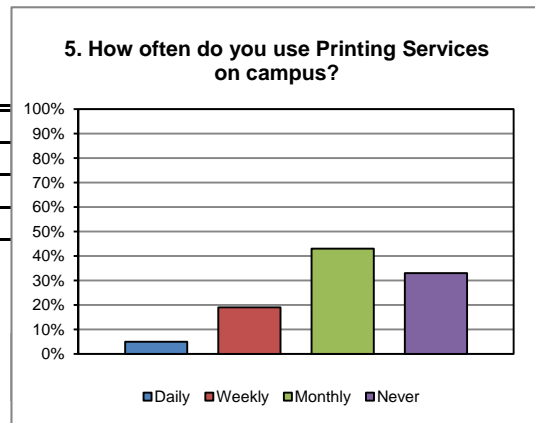


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Printing Services:

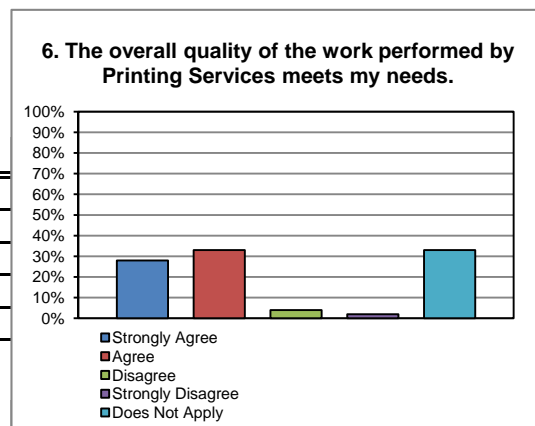
5. How often do you use Printing Services on campus?

Response	N	%
Daily	8	5%
Weekly	34	19%
Monthly	76	43%
Never	58	33%
Total	176	100%



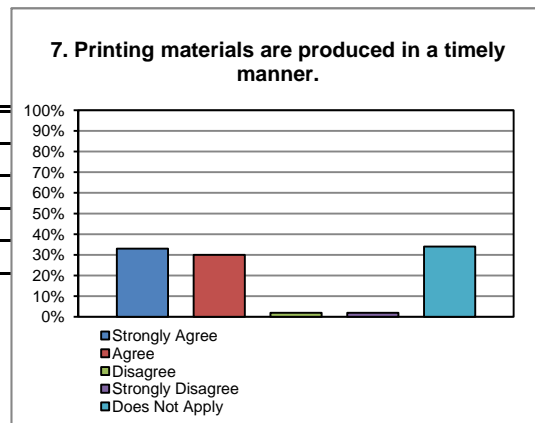
6. The overall quality of the work performed by Printing Services meets my needs.

Response	N	%
Strongly Agree	49	28%
Agree	58	33%
Disagree	8	4%
Strongly Disagree	4	2%
Does Not Apply	59	33%
Total	178	100%



7. Printing materials are produced in a timely manner.

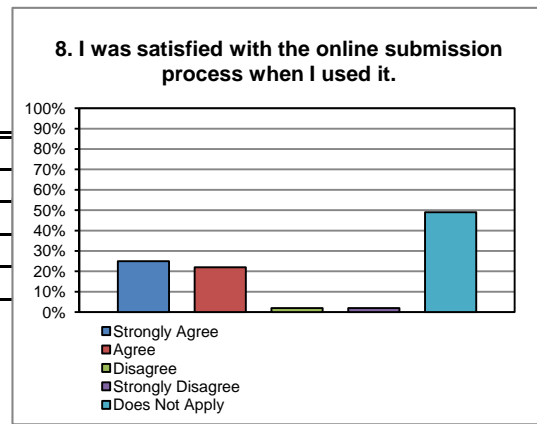
Response	N	%
Strongly Agree	57	33%
Agree	52	30%
Disagree	3	2%
Strongly Disagree	3	2%
Does Not Apply	60	34%
Total	175	100%



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8. I was satisfied with the online submission process when I used it.

Response	N	%
Strongly Agree	44	25%
Agree	39	22%
Disagree	3	2%
Strongly Disagree	3	2%
Does Not Apply	86	49%
Total	175	100%

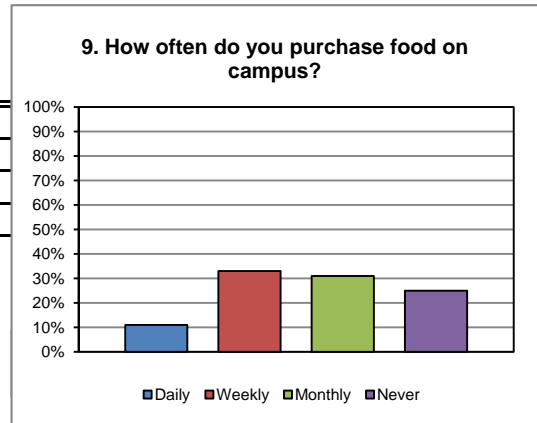


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Food Services:

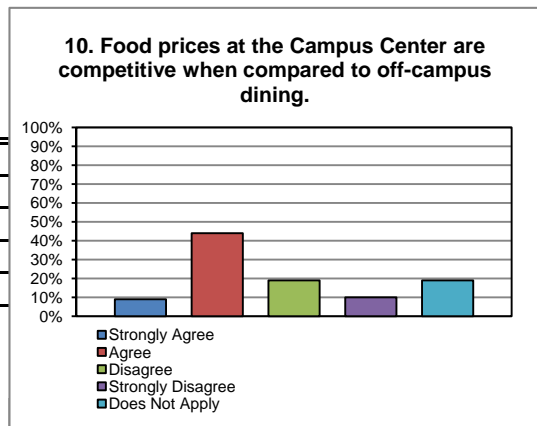
9. How often do you purchase food on campus?

Response	N	%
Daily	20	11%
Weekly	58	33%
Monthly	55	31%
Never	45	25%
Total	178	100%



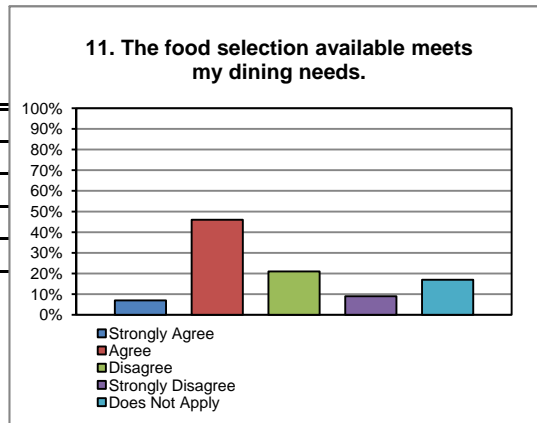
10. Food prices at the Campus Center are competitive when compared to off-campus dining.

Response	N	%
Strongly Agree	16	9%
Agree	78	44%
Disagree	33	19%
Strongly Disagree	17	10%
Does Not Apply	34	19%
Total	178	100%



11. The food selection available meets my dining needs.

Response	N	%
Strongly Agree	13	7%
Agree	81	46%
Disagree	37	21%
Strongly Disagree	16	9%
Does Not Apply	30	17%
Total	177	100%

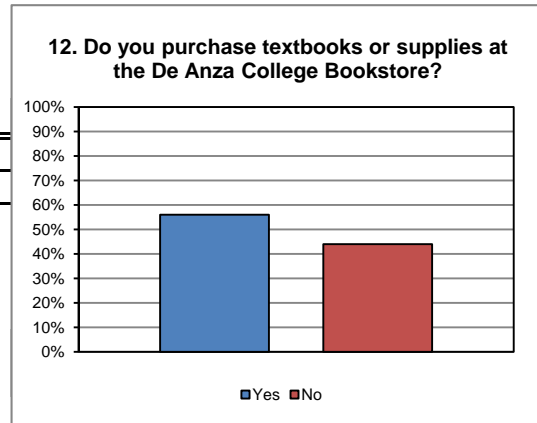


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Bookstore:

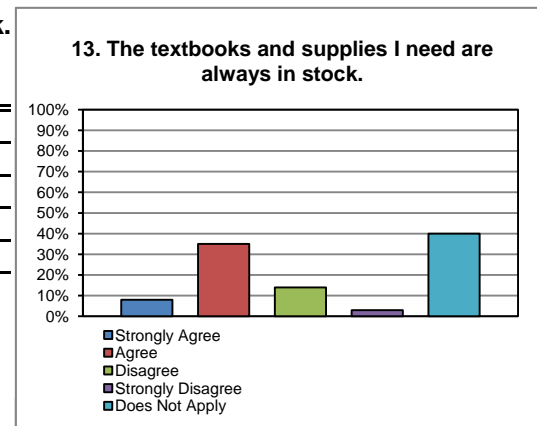
12. Do you purchase textbooks or supplies at the De Anza College Bookstore?

Response	N	%
Yes	100	56%
No	78	44%
Total	178	100%



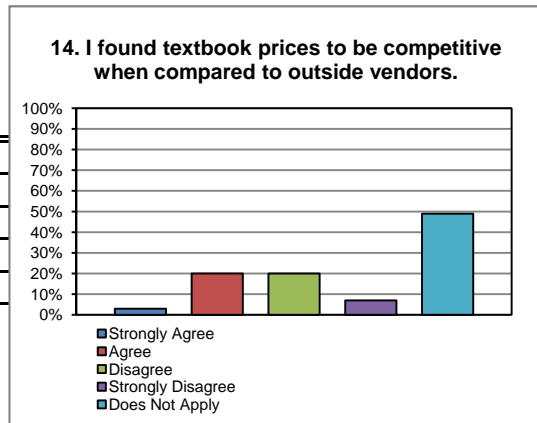
13. The textbooks and supplies I need are always in stock.

Response	N	%
Strongly Agree	14	8%
Agree	62	35%
Disagree	25	14%
Strongly Disagree	5	3%
Does Not Apply	70	40%
Total	176	100%



14. I found textbook prices to be competitive when compared to outside vendors.

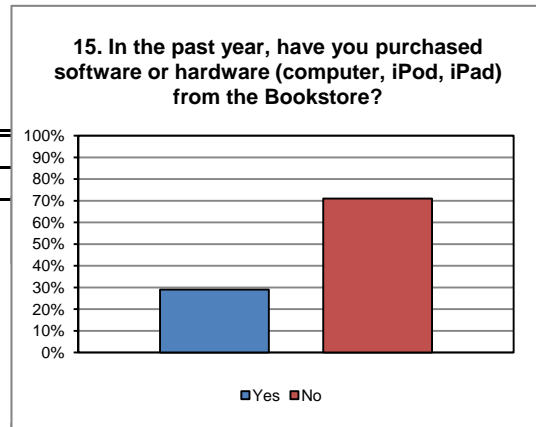
Response	N	%
Strongly Agree	6	3%
Agree	35	20%
Disagree	35	20%
Strongly Disagree	13	7%
Does Not Apply	87	49%
Total	176	100%



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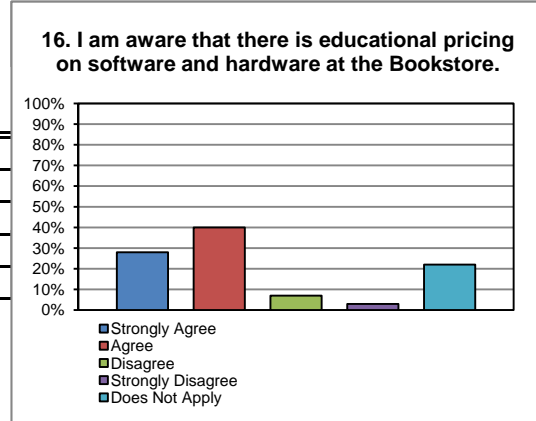
15. In the past year, have you purchased software or hardware (computer, iPod, iPad) from the Bookstore?

Response	N	%
Yes	51	29%
No	125	71%
Total	176	100%



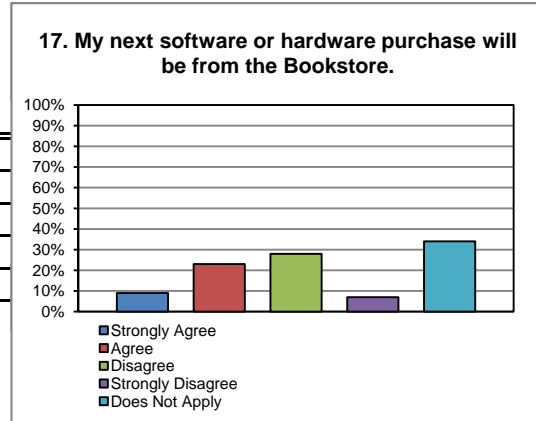
16. I am aware that there is educational pricing on software and hardware at the Bookstore.

Response	N	%
Strongly Agree	49	28%
Agree	70	40%
Disagree	13	7%
Strongly Disagree	6	3%
Does Not Apply	38	22%
Total	176	100%



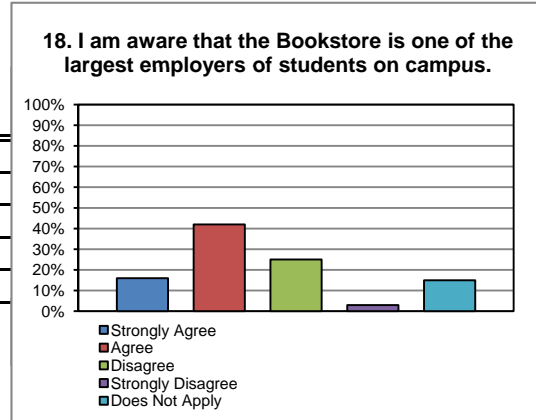
17. My next software or hardware purchase will be from the Bookstore.

Response	N	%
Strongly Agree	15	9%
Agree	39	23%
Disagree	48	28%
Strongly Disagree	12	7%
Does Not Apply	59	34%
Total	173	100%



18. I am aware that the Bookstore is one of the largest employers of students on campus.

Response	N	%
Strongly Agree	28	16%
Agree	73	42%
Disagree	43	25%
Strongly Disagree	5	3%
Does Not Apply	26	15%
Total	175	100%

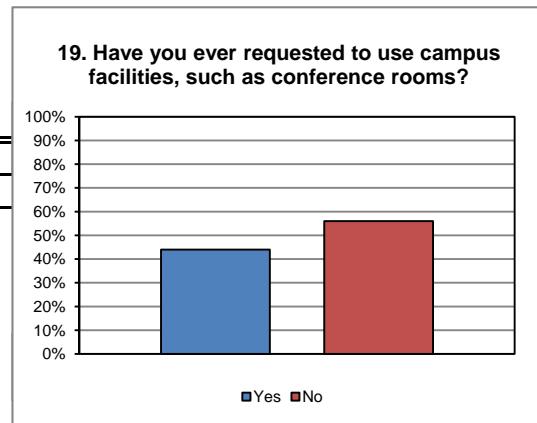


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Facilities:

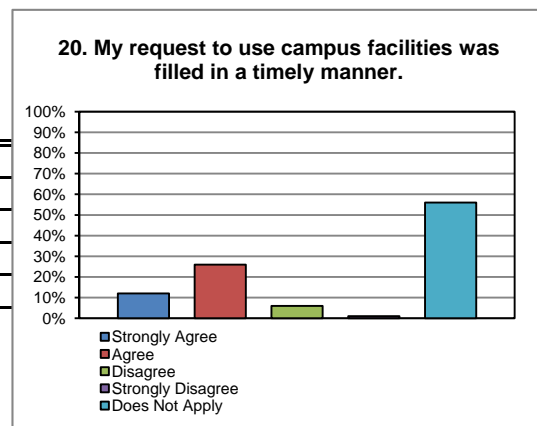
19. Have you ever requested to use campus facilities, such as conference rooms?

Response	N	%
Yes	77	44%
No	100	56%
Total	177	100%



20. My request to use campus facilities was filled in a timely manner.

Response	N	%
Strongly Agree	20	12%
Agree	44	26%
Disagree	10	6%
Strongly Disagree	1	1%
Does Not Apply	97	56%
Total	172	100%

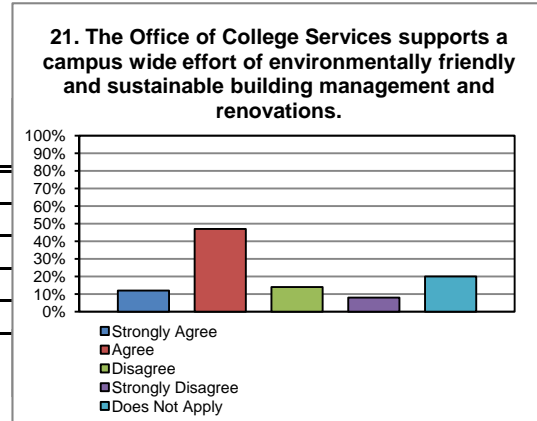


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Office of College Services:

21. The Office of College Services supports a campus wide effort of environmentally friendly and sustainable building management and renovations.

Response	N	%
Strongly Agree	21	12%
Agree	83	47%
Disagree	24	14%
Strongly Disagree	14	8%
Does Not Apply	35	20%
Total	177	100%



22. The Office of College Services supports enhanced learning environments through planned space allocation (i.e. office space, department relocations, building keys, furniture selection).

Response	N	%
Strongly Agree	14	8%
Agree	78	45%
Disagree	33	19%
Strongly Disagree	18	10%
Does Not Apply	32	18%
Total	175	100%

